



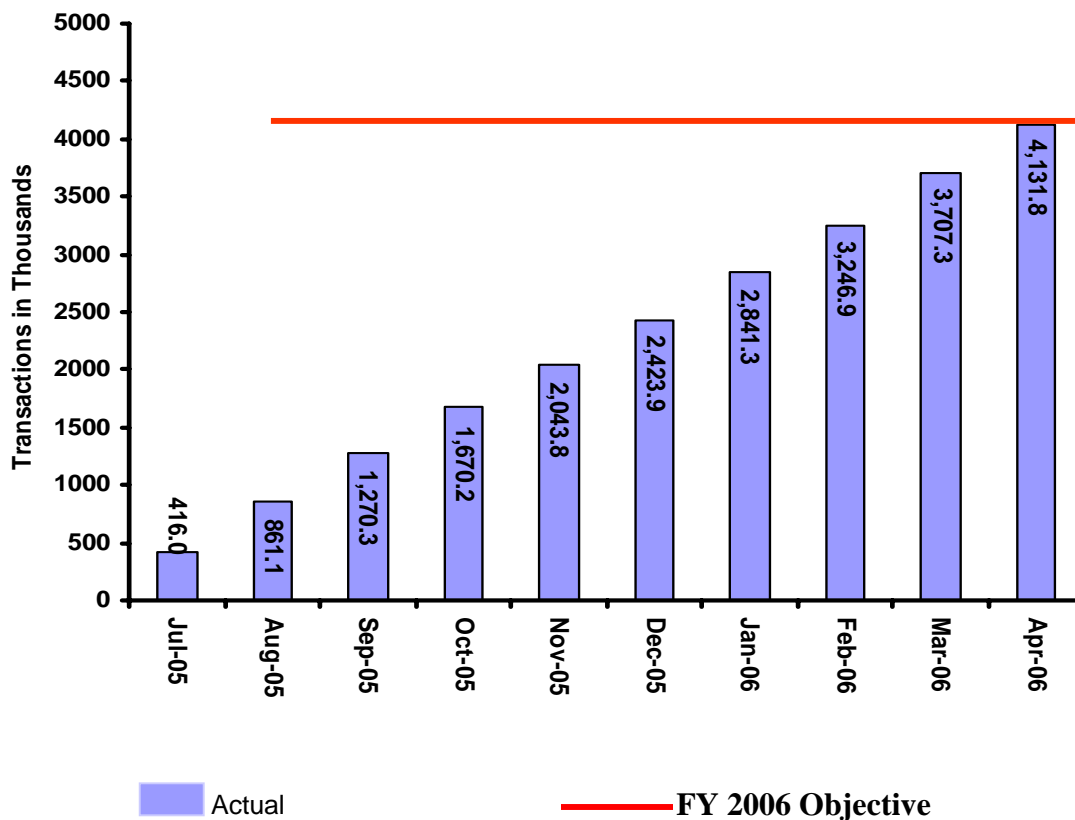
ARIZONA DEPARTMENT OF TRANSPORTATION

Motor Vehicle Division

ADOT Goal 2: *To increase the quality, timeliness and cost Effectiveness of our products and services.*

Objective 3: *For FY 2006, increase the number of Internet and IVR* transactions and activities to 4.7 million (average 391,667 per month).*

Cumulative Internet and IVR Transactions



*IVR (Interactive Voice Response)

April 2006 follows the record-setting results in March. Although April downturn is historically typical, and the average 14,150 daily transactions for April's 30 days was only 700 less than the 14,850 daily average for March's 31 days.